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| **Career Overview** |

Having six years of experience as SAS Administrator handling of sas platform managerial activities including SAS EGRC / SAS FRMS / SAS EG and DI Studio as sas client tools which includes nineteen years of overall experience in Banking and cellular communications Domains.

* Experienced in SAS Management Console (SMC) Plug-ins & Folder tabs. (Data Library Manager, User Manager, Schedule Manager, Server Manager and Metadata Manager.)
* Troubleshoot SAS Applications issues in user environment and provide technical solutions at business user needs. Checking System utilization, memory and cpu utilization, long running processes, Monitoring the Jobs, LSF monitoring and SAS URLs checking.
* Responsible for SMC Administration related tasks (user creation, Group creation, Library creation etc.,)
* Contacting SAS Technical Support team when required times.
* Accountable to remediate the different types of vulnerabilities in the sas servers and other supporting applications which will be notified by the vulnerability management team
* Handling of renewals of server security certificates basis on its’ expiration
* Stopping/starting the respective servers based on Maintenance activities like, applying hotfixes, update hostname & renewing the License on SAS servers.
* Supporting to server teams for OS patching activity on monthly basis
* Skilled in maintaining SAS Grid administration, supporting various SAS modules as web applications SAS-GCM, SAS-RGF, SAS-MIP, SAS-BRM and SAS Visual Analytics. Capability in troubleshooting web application issues throughout my Admin experience.
* Experience in working with Agile methodology ticketing tools like JIRA, CMDB & ServiceNow and as per tracking Service requests (SR) for the respective departments and assigning them based on priority.
* Being the prominent role Part of Installation & Configuration of SAS solution on existing and new server machines as well as attend to web applications’ issues.
* Strong communication and ability to perform under challenging circumstances.

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| **Educational Background** |

* Graduation from Andhra University, Visakhapatnam – Bachelor of Commerce
* Trained for HDSE 2years diploma from Aptech® Computer Education.
* Good at MSExcel and other Microsoft Applications
* Pro-Card Analysis project done using Base SAS 9.2, externally at Signet Soft, Bangalore in 2016.

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| **PROFESSIONAL EXPERIENCE AS SAS ADMIN** |

* Engaged with Luxoft India LLP, Bangalore – A DXC Technology Company, positioned as Senior Consultant (SAS Platform Admin) deployed at Standard Chartered Bank Ltd, Bangalore – India, supporting the SAS IFRS9 Project (SPLICE) and SBAP (Scenario Based Analytics Platform) project as a SAS Administrator from Sep 2022 to 19-Mar-2024.
* Engaged with KPMG India services LLP as Associate Consultant handling the Axis Bank Ltd SAS RGF and SAS Credit Scoring project from Nov 2021 to 26-Aug 2022.
* Supported as Senior Associate Systems Engineer for the project of SAS FRMS-ESP-EGRC RBL Bank Ltd, Mumbai from Sep-2020 to 31-Aug-2021 under the association with ZIDEA Consulting Services LLP (also known as SHNARE Pune).
* Supported as Senior Associate Systems Engineer for the project of IDEA Cellular, Pune from Mar-2020 to Sep-2020, carried with SAS Campaigning Management System with GRID environment
* Worked as Senior Associate with MGS, Bangalore from Sep-2018 to Mar-2020 supporting as SAS Administrator for the platform.
* Associated with ANZ India Pvt. Ltd., Bangalore Hub worked as Senior Officer under the roles of SAS Administrator from Feb 2018 to Aug 2018.

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| **Project :** |

Associated with Luxoft India LLP, Bangalore – A DXC Technology Company working as Senior Consultant - SAS Administrator from Sep 2022 to 19-Mar-2024, handling the SBAP (Scenario Based Analytics Platform) and SPLICE SAS IFRS9 Projects.

**Role :** Senior Consultant (Luxoft India LLP, Bangalore)

**Client :** Standard Chartered Bank Ltd, Bangalore

**O/S :** LINUX - SAS 9.4 M6

**Database** : Oracle (PostgresAdmin)

**Responsibilities:**

* Responsible for SMC administration related tasks user management like creating Groups, Users – which are been done in the Linux console of sas servers with the automated script files.
* Handling of apply hotfixes /updating SAS Licenses in effective server machines of the environment.
* Troubleshooting of web applications of SAS MIP / BRM and SAS Studio issues associated to gemfire and sas server instances – [SAS MIP (Model Implementation Platform) / SAS BRM (Business Rules Manager)]
* Accountable to remediate the different types of vulnerabilities in the sas servers and other supporting applications which will be notified by the vulnerability management team
* Handling of renewals of SSL / server security certificates basis on its’ expiration
* Taking ad-hoc Metadata backups and restore on requirements. Monitoring of SAS web application issues and restating of related server instances.
* SAS servers’ clean works of old log files and Temp folders on weekly and monthly basis
* Supporting to server team for OS patching activity on monthly and quarterly basis. Also supporting OS version upgradations at required stints
* Applying Specific updates in the environments as per advice receives from SAS Support team like log4j vulnerability patch work by the loguccino tool and etc.,
* Supporting of readiness of new servers for transformation of sas project to python and cloud technologies.
* Experience in working with Agile methodology ticketing tools like JIRA, CMDB & ServiceNow

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| **Project :** |

Associated with KPMG India services LLP, Mumbai working as Associate Consultant - SAS Administrator from Nov 2021 to 26-Aug 2022, handling the SAS Risk Governance Framework and SAS Credit Scoring solutions project deployed at Axis Bank Ltd., Mumbai.

**Role :** Associate Consultant (KPMG India services LLP, Mumbai)

**Client :** Axis BANK LTD - MUMBAI

**O/S :** LINUX - SAS 9.4 M6

**Database** : Oracle

**Responsibilities:**

* Responsible for SMC administration related tasks user management like creating Groups, Users.
* Handling of movement of .spk files by export and importing as per the users’ requests / applying hotfixes /updating SAS Licenses in various environments.
* Troubleshooting of web application issues / issues pertaining to gemfire and sas server instances
* Clean works of old log files on weekly and monthly basis and Support for OS activity like patching, version upgradations on monthly and quarterly basis.
* Taking ad-hoc Metadata backups and restore on requirements. Monitoring of SAS RGF web application issues, LSF monitoring and restating of related server instances.
* Applying Specific updates in the environments as per advice receives from SAS Support team like log4j vulnerability patch work by the loguccino tool
* Supported for Installation of sas credit scoring solution on new server machines as part of the sas upgrade from 9.3 to 9.4 M6
* Involved partially into the Installation and configuration of SAS RGF GCM solution done in UAT

environment.

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| **Project :** |

Associated with ZIDEA Consulting Services LLP (also known as SHNARE Pune) deployed at RBL Bank Ltd, Mumbai supported as Senior Associate Systems Engineer (SAS Administrator) from Sep 2020 to 31-Aug-2021, handling the project of SAS Enterprise Governance Risk Compliance (SAS/EGRC), FRMS (Operational Risk), SAS Risk Management (Credit Risk and Market Risk), Financial Crimes Monitor (FCM), Social Network Analysis (SNA), Enterprise Case Management (ECM), SAS Event Stream Processing (ESP) and VAAR solutions

**Role :** SAS Administrator (SHNARE Pune)

**Client :** RBL BANK LTD - MUMBAI

**O/S :** LINUX (RHEL7)- SAS 9.4 M6

**Database** : Oracle

**Responsibilities:**

* L2 and L1 Business Contact point for all queries and issues related to SAS Platform
* Engaging with team to solve platform related technical issues.
* Handling of login and accessing to web applications of SAS EGRC, FRMS, FINCRM and SASSNA solutions facing by users.
  + Monitoring of ESP (Event Stream Processing) server on Viya 3.4 for continuous processes/jobs of bank’s source systems viz. Debit Cards / E-Banking / Mobile Banking / UPI transactions under its Project Connectors & Project Adapters and Viya server services viz. sas-pgpool, sas-postgresql and sas-viya-all-services
* Daily monitoring of ESP Data loads, SASSNA score priority jobs and FRMS job flows in IBM’s Process Manager: Flow Manager Application and LSF monitoring
* Responsible for SMC administration related tasks like Creating Groups, Users & deployment by creating .spk files for export import of project elements like Libraries, stored processes transfer to another locations as per user’s request.
* Checking System utilization, memory and CPU utilization, long running processes, Scheduling Jobs under CR run and monitor the same and SAS URLs checking on daily basis.
* Log files backup (monthly once & ad-hoc if required). Starting of SAS LASR Analytics Servers under SAS Visual Analytics Administration at required sessions.
* Users and Groups dump reports for All Solutions. Server Restarts monthly basis for CR, MR EGRC and FRMS solutions.
* Clean works of old log files as per the organisation policy. Support for OS activity like patching, version upgradations on monthly and quarterly basis.
* Taking ad-hoc Metadata backups and restore if required. Promoting sas packages from one level to another level. Contact SAS Technical Support team when required.
* SAS Servers Basic Health check and stop/starting the respective servers based on Maintenance activities like, applying hot fixes, update Hostname & renewing the SAS License on SAS servers.
* Requests Server/VMware/TSM teams to increase mount point sizes as required

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| **Project :** |

Associated with SHNARE Pune worked as Senior Associate Systems Engineer (SAS Administrator) from Mar-2020 to Aug 2020, carrying the project of cellular campaign management.

**Role :**SAS Administrator (SHNARE Pune)

**Client :**IDEA Cellular- Pune

**O/S :** LINUX

**Database** : Oracle

**Objective**: The objective of the Campaign Management initiative is to provide an automated campaign management environment, which will allow business users to do better segmentation, target effective offer(s), build a campaign library over time thus leading to efficient and effective management of marketing communications

**Responsibilities:**

* Define the metadata for the source and target data.
* Creating SAS Users, Groups & Database Libraries on SMC.
* Importing Exporting Metadata to Respective database Libraries by using SMC.
* Stopping/starting the respective listeners/services on workspace servers updating
* Renewal of SAS License activity. Logs checking and taking back-ups
* Stopping/starting the respective listeners/servers based on Maintenance activities.

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| **Project :** |

Associated with Mashreq Global Services, Bangalore Hub worked as Senior Officer (SAS Administration) from Sep 2018 to Mar 2020.The Dubai-based Mashreq bank pjsc is the oldest privately owned bank in the United Arab Emirates. Mashreq was the first UAE bank to install ATM cash dispensers, the first to issue debit and credit cards and the first to introduce consumer loans.

**Role :** SAS Platform Administration

**Client :** Mashreq Global Services

**O/S :** LINUX

**Database** : Oracle

**Responsibilities:**

* L1 Business Contact point for all queries and issues related to SAS Platform
* Engaging with team to solve platform related technical issues.
* Responsible for all SMC administration related tasks like create new Database Libraries creation, managing security and changing permissions of SAS users.
* Creating Groups, Users & Libraries.
* SAS Servers Basic Health check and Stopping/starting the respective servers based on Maintenance activities like, applying hot fixes & renewing the License on SAS servers. Monitoring and Restarting of SAS services on servers.

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| **Project :** |

Associated with ANZ India Pvt. Ltd., Bangalore Hub worked as Senior Officer - SAS Administrator from Feb 2018 to Aug 2018.

**Title :** Senior Officer

**Client :**ANZ India Pvt. Ltd

**O/S :** LINUX

**Database** : Oracle

**Role :** SAS Administration

**Description:**

The AAP platform is enterprise wide platform with all SAS enterprise Business intelligence suite tools which provides service to users across different portfolios in ANZ like Personal Loans, Home Loans, Credit Cards, Insurance, Investments and Trade Payments. ANZ Group is a global financial services company of Australian origin, experienced in providing a wide array of banking, insurance and asset management services throughout the globe.

**Responsibilities:**

* Administrating SAS users with respect to SAS applications related problems at L1 Business contact point
* Part of platform Maintenance activities, responsible for SMC administration, managing permissions of SAS users and groups. SAS Servers Basic Health check
* Stopping/starting the respective servers based on Maintenance activities like, applying hot fixes & renewing the License on SAS servers and Client Applications.
* Updating of SAS Licenses and hostname changes on servers when required.

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| **Professional Experience Other Than SAS:** |

Associated with ANZ Support Service India Ltd., Bangalore Hub from 14th Oct 2011 to 2018 Jan worked in Trade Finance operations dealing with the major processes handling Non-Object Trade Line processes (non-OTL) and export documentary check.

##### Major Roles and Responsibilities:

* Managing the team to arrangement of payment instructions for trade nostro credits of various customers’ trade payments on daily basis. Handling of daily nostro outstanding reports for various spokes and currencies as well. Coordinating and interacting with the inter departments/spokes/stakeholders for the payments, documentary examination /other advisory clarifications. Handled Nostro Reconciliation / Investigation on the outstanding items on daily basis.
* Monitoring the team activities and thriving towards effective and efficient delivery.
* Ensure adequate back-ups created for all critical positions. Maintaining and updating reports & records (Daily, Monthly, and Quarterly).
* Generation & maintenance of daily consolidated transactions done MIS Report.

Tools/Applications used: PAYPLUS, WEB VOUCHER, OTL, StorQM & MIDANZ.

**STANDARD CHARTERED SCOPE INTERNATIONAL Pvt Ltd., Chennai, India. (Aug 2010 to Sep 2011)**

* Being a part of Trade Finance negotiations and payments team, processing and releasing of transactions in IMEX system, responsible for day to day operations of DUBAI & United Kingdom markets. Handling the export negotiations, export payments through swift MT 103, MT 202.Sending claims to Reimbursement banks in swift MT742 whether the L/C carrying reimbursement claim. Incoming swift messages in IMEX interface system like MT799, MT734, MT754, MT752 and MT999.Checking the NORKOM interface for any involvement of Sanction country.

**ADFC Pvt. Ltd. (a sister concern of HDFC BANK Ltd.,) Hyderabad, India (15 Jul 2003-31Jul 2010)**

* Being a team player, responsible for handling day to day operations of all Trade Finance products such as LCs, document examination, inward and outward collection, Inland bills discounting, Inward and outward remittances, Issuing of Inland Letters of credit, and Misc. services. Issuing of Foreign Demand Drafts, trade natured SWIFT operations. Ensure to check for submission of Exchange Control Declaration form (Goods Receipt Note (GR) / Statutory Declaration Form (SDF) / Postal Parcel Form (PP) / SOFTEX Form for the purpose of value of export declaration. Handling and discounting of Inland Bills under Letter of Credit (DRUL); Handled Advance & Direct Advance payments, Collection bills and LC bills.

**Personal Details**:

###### Father & Mother Names : Nageswara Rao & Nagamani

Spouse : Graduate - Home maker

Domicile : Bangalore

**Valid Passport no**. : **Z 2901592 (Exp- Apr 2024)**

**Place**: Bangalore.

**Date** :

[ESWARA RAO M]